

TOUR PACKAGE

ARS Dream is committed to offer the best quality of service and tours to all our clients. We reserve the right to amend our tour packages as it may become necessary in situations that is beyond our control such as amendments from our suppliers, currency exchange rates, fluctuations that affect taxes, fuel surcharge and the like. We will make sure to inform you immediately in case this happens.

DEPOSIT

A non-refundable \$800 deposit is required for each tour package - for every client, runner or companion. This amount is NON-REFUNDABLE and the payment signifies each runner / companion's agreement to the terms and conditions set forth herein. An invoice will be sent to you indicating the deadline for payment. Failure to pay on time forfeits your reserved slot.

PAYMENT

Each client is required to pay the balance of the tour package computed as indicated in your invoice. Failure to do so will cancel your reservation. Payments can be made by BANK TRANSFER in USD or PHP (Philippine Peso), subject to the exchange rate we will set on the time of reservation. ALL BANK FEES MUST BE SHOULDERED BY THE CLIENT. Receipt of the FULL AMOUNT invoiced to you is required.

CANCELLATIONS

Notice on Cancellation

Cancellations must be received and acknowledged by ARS Dream corporation in writing (email). Refunds are subject to below cancellation timeline. The deposit payment will remain NON REFUNDABLE.

Cancellation Timeline

The cancellation timeline differs depending on the event. Pls check the cancellation timetable sent to you upon confirmation of your reservation.

Cancellations due to personal conditions or similar

Cancellations due to personal reasons such as injury, health issues or pregnancy will be subject to our the cancellation terms. The entry cannot be transferred to a third person or deferred to another year.

Cancellation by the organizers

If the event has to be cancelled by the organizers, for whatever reason, the deposit is nonrefundable, and the race entry is non-transferrable to the following year or to another runner.

However, ARS Dream will inform you as soon as the official announcement is made, and we will advise you further on the guidelines offered by the organizers with regard to the race entry & the tour package.

TRAVEL & MEDICAL INSURANCE

It is the client's responsibility to arrange an adequate insurance to cover any accidental, medical expenses, travel delays and inconveniences for your entire travel duration. This is for your safety and protection.

LIABILITY

ARS Dream Corporation acts as an agent for the hotels, airline, race organizers and other principals of the tour package and we are not liable for changes made by these suppliers. ARS Dream Corporation will assist you in the best way possible throughout these changes.

ARS Dream Corporation is NOT liable for anything that may happen to you during your travels. We accept no responsibility for any for any injury, damage, accident, loss, delay or irregularities that may be caused to the person or property where such occur as a result of circumstances beyond its control, including but not limited to Acts of God, natural disasters, strikes, actions of third parties or foreign authorities, strikes, mechanical breakdowns.

ARS Dream Corporation is NOT liable for anything related to situations where the client is deported or refused entry by immigration authorities or for whatever reasons, such as incomplete travel requirements and documents, quarantine regulations, customs regulations, improper behavior, possession of illegal and unlawful items or irregularities that may cause harm or damage to any person or property.

ARS Dream Corporation is NOT liable for any delays that result in client's failure to attend on time any schedule, such as but not limited to, meeting time, proposed venues. We are not responsible for the client's failure to follow reasonable instructions, erratic behavior, wrong or dishonest information provided by the client in a particular situation

DATA PRIVACY

ARS Dream will use information shared to us only for the purpose it is intended for. We will not disclose or share information to any third party other than those providing the goods or services of a particular tour package, such as to airlines, hotels, race organizers, tour operators.